VERDANT SOLAR

30 DAYS SPEED GUARANTEE

Terms & Conditions

September 2026

1. Introduction

The 30 Days Speed Guarantee by Verdant Solar ensures timely installation of Solar PV systems for eligible customers. This guarantee comes with conditions to safeguard both parties involved.

2. Eligibility Criteria

The guarantee is applicable to individuals aged 21 and above with a residential address in Peninsular Malaysia, interested in signing up for Solar PV systems with Verdant Solar. This includes both existing and new customers.

The guarantee does not apply to customers who wish to add panels on existing Solar PV systems, due to the different procedures involved in application to SEDA.

This guarantee is applicable only to customers who sign up on or after 1 September 2026, until further notice.

This guarantee is further limited to projects that are ready for installation within 3 months of sign-up.

3. Covered Systems & Components

The 30 Days Speed Guarantee applies only to the standard solar panels, inverters, and battery references listed below, as proposed by Verdant Solar. Customizations to the roof structure may exempt customers from this guarantee.

Category	Covered References
String	Solis 1P5K, 3P6K, 3P8K, 3P10K, 3P12K, 3P15K
MI	FoxESS M1-1000-E, Q1-2000-E
Hybrid	FoxESS H1-5.0-E-G2, P3-6.0-SH, P3-8.0-SH, P3-10.0-SH, P3-15.0-SH, P3-Pro-30.0; SigenStor Neo EC 5.0 SP, EC 6.0 TP, EC 8.0 TP, EC 10.0 TP, 15.0 TP
BESS	Same Hybrid inverters as above, paired with: FOX ESS CQ6 FOX ESS CQ7 SigenStor Neo BAT 8.0

Solar panels and optimizers are also covered under this guarantee, based on Verdant Solar's current product offer at the time of installation.

4. Guarantee Activation

The 30 Days Speed Guarantee activates upon approval of the ATAP quota by SEDA and receipt of 70% payment from the customer. The installation guarantee period is calculated from the said approval date and payment date, whichever is later.

Complex roof structures and/or larger system sizes may require more than one day to complete installation, including in cases of adverse weather. Regardless of the number of days required, the full installation must be completed within the 30-day period stated in this guarantee.

5. Compensation in Case of Delays

In the event that the solar home installation surpasses the 30-day timeframe defined above, Verdant Solar commits to compensating customers for the TNB bill savings estimated from the system size of the Solar PV. Compensation will be provided monthly until the installation is successfully completed.

> *Example: If the proposal for the system promises RM400 in TNB bill savings, Verdant Solar will reimburse RM400 for each month of delay beyond the 30-day period.*

6. Exclusions from Compensation

Compensation will not be provided in circumstances beyond Verdant Solar's control, including but not limited to:

1. Government-enforced Movement Control Orders (e.g., FMCO, MCO, CMCO).
2. Natural disasters (e.g., floods).
3. Weather conditions that prevent safe installation (rain inclusive).
4. Customer-initiated deferment within 30 days, subject to 2-day notice; if deferred to a period outside of 30 days, the case is excluded from the guarantee.
5. Verdant Solar will provide 2 proposed installation dates within the 30-day timeline. If the customer requests a date outside of the 30-day timeline, the case is excluded from the guarantee.
6. The 30 Days Speed Guarantee applies only to the standard solar panels, inverters, and batteries listed in Section 3. Customizations to the roof structure may exempt the case from this guarantee.

7. General Terms & Conditions

- Verdant Solar reserves the right to disqualify participants engaging in fraudulent practices, violating campaign terms, or failing to adhere to payment timelines.
- Disputes will be resolved at the discretion of Verdant Solar, and suspicions of unlawful activity may be reported to relevant authorities.
- Participation in the campaign does not guarantee SEDA application approval, and payments are non-refundable in case of cancellation after receiving campaign gifts.
- Verdant Solar reserves the right to modify these terms and conditions with prior notice.

8. Privacy Policy

Verdant Solar prioritises the security of personal information, adhering to Malaysia's Personal Data Protection Act (PDPA). Employee training and contractual obligations with service providers ensure confidentiality. By participating, customers acknowledge and accept these terms and conditions.

9. Verdant Solar's Decision

Verdant Solar's decision on all matters related to the campaign, including variations to these terms and conditions, is final.